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Mayor Malik D. Evans
City of Rochester, New York
City Hall, Room 308A
30 Church Street
Rochester, NY 14614

October 11, 2024

Dear Mayor Evans,

We appreciate the time you and your team spent with Walgreens on October 9th discussing store closures in the City of Rochester.

As we shared in our meeting, Walgreens remains committed to our team members, customers, and the citizens of the City of Rochester. Increased regulatory and reimbursement pressures are weighing on our ability to cover the costs associated with rent, staffing, and supply needs at a number of our stores. Closing stores is not an easy decision and always remains a last resort.

You've called on Walgreens to support your efforts to fill the future vacated store space with a pharmacy or other community health care service. Walgreens is pleased to support these efforts. To help expediate your discussions, our real estate team spoke to the landlord, Rose, on 10/10/24 regarding 792 W. Main Street to remind her there are no restrictions that Walgreens is imposing and encourage her to work alongside your team. She is willing to engage in discussions on a lease buyout, and our team will continue to work with her in that regard. While we know that this location was of particular interest, we are also working with the other four Rochester area impacted store landlords to ensure that similarly there are no unintended barriers to future recruitment of new tenants.

We know that our stores are important to the communities that we serve and remain committed to serving Rochester at our locations at 437 Lyell Avenue and 1433 Culver Road.

We look forward to a continued dialogue with you and community stakeholders.
Sincerely,

Robb Brown
Vice President, Integration Management Office
Walgreens