



Office of the Sheriff
Monroe County, New York
Sheriff Todd K. Baxter
Undersheriff Korey K. Brown

We want to take a moment to thank our law enforcement and Greater Rochester community for coming together during this significant critical incident to save as many lives as possible and reunite scared, shaken passengers with their loved ones.

Please accept our sincere apologies in advance, should we inadvertently fail to mention an agency by name. As you can imagine, it is difficult to capture everyone who came together to assist during this tragedy. We are grateful to the following agencies and individuals:

The Monroe County Sheriff's Office: Criminal Investigation Section, Crime Victim Specialists, Drone Unit, Commercial Vehicle Unit, Traffic Enforcement Unit, Technician Unit, our collective effort across all three MCSO zones, and the MCSO Communications Team

New York State Police, Genesee County Sheriff's Office, Gates Police Dept., and Ogden Police Dept.

Chili Fire Department, Churchville Fire Dept., Monroe County Fire Bureau Special Teams, Gates Fire Dept., Rochester Fire Dept., Barnard Fire Dept., North Greece Fire Dept., Ridge Road Fire Dept., Spencerport Fire Dept., Henrietta Fire Dept., Bergen Fire Dept.

CHS Ambulance, Monroe Ambulance, Gates Ambulance, AMR Ambulance, Hamlin Ambulance, Honeoye Falls Ambulance, Irondequoit Ambulance, Penfield Ambulance, and Mercy Flight EMS.

University of Rochester Medical Center, Rochester Regional Health, Strong Memorial Hospital, Highland Hospital, Rochester General Hospital and Unity Hospital.



Monroe County Executive Adam Bello, Monroe County ECD, Monroe County Office of Emergency Management, Monroe County Dept. of Transportation, Monroe County Office of Mental Health and FIT, Monroe County Information Services, Monroe County Office of Public Health, and Monroe County Office of Public Safety.

New York State EMS, NYS Dept. of Health, NYS Division of Homeland Security and Emergency Services, and NYS Dept. of Transportation
American Red Cross, Visit Rochester, Voiance Translation Services, Tellmorr International Translation Services, Jim's Service of Churchville (Tow Company), and a local hotel (intentionally unnamed at this time to respect victims' privacy) that assisted with the reunification process.